

The Sunvilog – Logística e Trânsitos, Lda. certification, according to EN ISO 9001: 2015, determines that the suppliers should be assessed. This assessment is made annually to which we assign the following classifications:

“Very Good” - For those who obtain a rating of 95 to 100 (The supplier exceeds the requirements);

“Good” - For those who obtain a rating from 66 to 94 (The supplier has the basic requirements, but presents items that can be improved through an improvement program controlled by the supplier);

“Satisfies” - For those who obtain a rating from 50 to 65 (The supplier does not have all the basic requirements, being able to perform service conditionally and meeting a short-term Improvement plan);

“Not Satisfying” - For those who obtain a rating of ≤ 49 (The supplier does not have the requirements, it's required an action plan, with the possibility of exclusion);

In this sense, we inform the criteria, depending on the type of supplier:

- Approved and Eventual Transporters
- Official dispatchers
- Container transporters
- Air Operators
- Shipping Companies / Shipping Agents / NVOCC
- Authorized Warehouses

The list of qualified suppliers is issued annually and suppliers with ratings ≤ 65 , will be contacted by the Quality department in order to trigger measures with these suppliers, in order to improve their services.